





His Majesty King Mohammed VI, chairing a working session dedicated to examining the situation following the earthquake, September 9, 2023

AL HAOUZ EARTHQUAKE DISASTER SUPPORT OPERATION

An exceptional national mobilization led by His Majesty King Mohammed VI



His Majesty King Mohammed VI, at the bedside of the earthquake injured at the CHU of Marrakech, September 12, 2023.

On the night of September 8 to 9, Morocco was hit by a large-scale earthquake, causing unprecedented material damage and human losses in the provinces of Al Haouz, Chichaoua, Taroudant and Marrakech.

In this moment of crisis, the leadership of His Majesty King Mohammed VI, may God assist Him, was crucial in activating an immediate, organized and structured response to deal with this natural disaster. A general national mobilization, carried out by all the bodies of the State, the Army and the Foundation, fully invested in its humanitarian mission, was implemented to provide first aid, protect vulnerable populations and provide emergency aid to the households affected by the earthquake - or more than 2.8 million individuals.

After this first phase and after the Sovereign's visit to the victims at the Marrakech University Hospital, a post-earthquake reconstruction program was initiated on the High Royal Directives. It was designed over several stages and covers the rehousing of disaster victims, care for the people most affected by the earthquake, the upgrading of affected areas as well as the reconstruction of housing and the rehabilitation of homes. Estimated at 120 billion dirhams, this integrated and multi-sector program aims, over a five-year period, to ensure sustainable and resilient reconstruction of disaster areas. ■



SOLIDARITY IN ACTION

A few hours after the tragedy and faced with the devastating effects of the earthquake, the Foundation mobilized fully on the High Royal Instructions, ensuring the assistance of survivors and the protection of people in a complementary and coordinated manner at large scale.

It was essential to quickly respond to vital needs for access to water, food and emergency medical care, while managing the challenge of delivering aid. A task carried out in concert with the specialized units of the FAR, the elements of Civil Protection, the local authorities and the equipment department to remove the multiple constraints linked to the mountainous terrain, the wide scope of intervention and the geographical distance from homes.

Alongside essential needs, the Foundation subsequently prioritized multidimensional support for disaster victims, with the objectives to reduce the effects that threatened vulnerability and support a gradual return to normal. Specific intervention programs were activated and called upon the contribution of numerous partners and patrons. They contributed to restoring the continuity of services, particularly in terms of education, health, psychological support, accommodation and care for the most vulnerable categories (orphans, widows and children).

The Foundation relied on a digital platform, "INQAD", for the proper conduct of humanitarian actions. This notably made it possible to carry out precise targeting of operations thanks to a daily inventory of needs in the field, and real-time monitoring of their execution. ■

INQAD APPLICATION



The application was developed based on feedback from the first phase of emergency intervention, shared by stakeholders such as local authorities and the Foundation's logistics and field teams.

The result was an interface which made it possible to map the douars hard hit by the earthquake by associating the needs to be met in terms of humanitarian aid, medical care, logistical support, education support, accommodation, etc. The interface was thus used to centralize the data. The needs being expressed directly by the affected

populations and informed by a local correspondent from the Ministry of the Interior and to plan actions on the ground over a minimum period of 24 hours. A review stage was carried out by a line manager from the Ministry of the Interior responsible for validating the action before it was taken over by the Foundation. The intervention process was facilitated by a map plot and historical monitoring of actions in terms of geographical coverage (targeted douars), nature of aid and its consistency.

The "INQAD" application was designed with the assistance of INWI, Maroc Telecom, the National Agency for Land Conservation, Cadastre and Cartography, INETUM, the National Telecommunications Regulatory Agency and authorities local.



THE AREAS OF INTERVENTION
OF THE FOUNDATION



THE AREAS OF INTERVENTION OF THE FOUNDATION



SOCIAL ASSISTANCE

- Presence on the ground for all operations
- Support for relief operations
- Listening and comforting survivors
- Census of orphans and widows
- Supervision of children
- Treatment and management of specific cases
- Coordination with all stakeholders operating in the field



DISTRIBUTION OF HUMANITARIAN AID

- Essential foodstuffs
- Daily consumption products
- Tents and sleeping equipment
- Hygiene kits
- Clothing effects
- Household appliances
- Maintenance products
- Equipment for electrical and solar installations
- Sanitary
- Medicines, consumables and medical devices
- School supplies



MEDICAL CARE

- Deployment of mobile medical teams for participation in first aid, management of emergency cases and monitoring of patients in remote douars
- Development of a field hospital
- Organization of multidisciplinary and surgical medical caravans
- Emergency medical evacuation



PSYCHOLOGICAL ASSISTANCE

- Listening and monitoring units provided by social workers and teams of volunteer psychologists
- Organization of recreational activities for children and young middle/high school students



SUPPORT FOR EDUCATION

- Support for middle school students transferred to Marrakech for the return to school
- Development of preschool education modules in the province of Al Haouz
- Installation and equipment of classroom tents in the province of Taroudant
- Class construction in the province of Taroudant
- Distribution of school kits
- Installation of shelter tents in the province of Taroudant
- Supply of foodstuffs and supplies to Dar Taliba and college youth centers



SUPPORT FOR SOCIAL PROTECTION ESTABLISHMENTS, LOCAL ASSOCIATIONS, VICTIM RECEPTION CENTERS AND THE PUBLIC HEALTH SECTOR

- Supply of food, medicines and equipment
- Medicine donations
- Donation of medical equipment



DONATIONS MANAGEMENT AND HUMANITARIAN AID LOGISTICS

- Supply of aid
- Setting up and managing central and local depots
- Receiving donations
- Help with importing donations
- Routing to distribution points



REHOUSING OF DISASTER VICTIMS

- Implementation and equipment of modular accommodation solutions in the provinces of Al Haouz and Taroudant



COORDINATION OF JOINT SOLIDARITY INITIATIVES WITH NATIONAL AND INTERNATIONAL ACTORS

- Education
- Electrical installation
- Housing solutions
- Health



THE FOUNDATION'S INTERVENTION SYSTEM

Supervised by the Foundation Coordinator, the teams made up of social workers, doctors, paramedical staff, executives and logistics agents also from the institution's direct network were deployed over a large operational area. This covered priority areas in the affected provinces of Al Haouz, Chichaoua and Taroudant, with a central office established in Marrakech which coordinated the action in close collaboration with the national crisis office and the FAR command posts.

The first feedback from the field made it possible to establish an accounting of needs and consequently an operational plan for humanitarian action.

The Foundation focused its efforts on 4 main areas: the prefecture of Marrakech as well as the provinces of Al Haouz, Chichaoua and Taroudant. It established a scope of intervention characterized by broad geographical coverage. This included 102 municipalities and 973 douars whose populations benefited from aid as well as medical-humanitarian and socio-educational assistance.

4 INTERVENTION AREAS

■ MARRAKECH PREFECTURE

■ AL HAOUZ PROVINCE

29 MUNICIPALITIES

329 DOUARS

■ PROVINCE OF CHICHAOUA

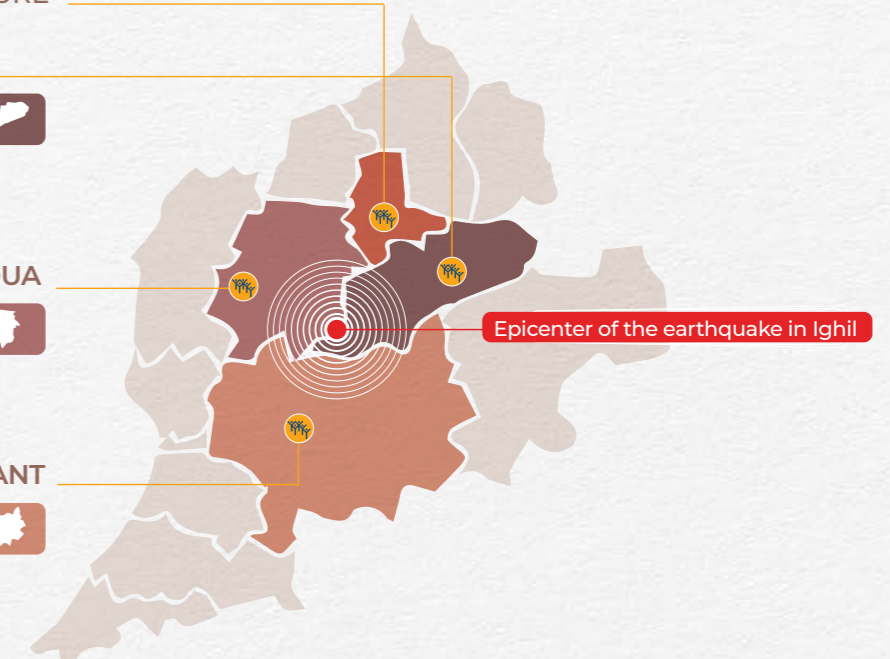
19 MUNICIPALITIES

320 DOUARS

■ PROVINCE OF TAROUDANT

54 MUNICIPALITIES

324 DOUARS



Mobile operations were carried out from six main sites: Marrakech, Tahanaoute, Chichaoua, Adassil (located at 1200 meters above sea level and falling within the province of Chichaoua), Tafingoult (located at 1000 meters above sea level and falling under the province of Taroudant) and Talat N'Yaacoub (located at 1300 meters above sea level and 15 kilometers from Ighil, the epicenter of the earthquake), one of the areas most affected by the earthquake.

Outside of Marrakech, base camps were set up and provided with logistical means and human resources that can intervene at any time. This made it possible to have relays close to the affected areas, particularly mountainous regions, and thus to guarantee the continuity of humanitarian support. This organization was fundamental for operational efficiency, particularly for everything relating to the process of managing aid and its direct delivery to the populations.

To do this, the humanitarian aid supply chain relied on the establishment of a network of 17 warehouses linked to 3 central structures used to receive donations in the cities of Marrakech, Tahanaout and Taroudant. 14 additional depots were installed in the camps and localities close to the intervention zones.

The immense outpouring of solidarity with the victims generated an exceptional influx of donations coming from public generosity and private contributors within Morocco, from Moroccans residing abroad and the international community. The Foundation played an essential role as a focal point in the centralization of donations, the allocation according to the nature of needs and the coordination of aid for direct action with disaster victims.

At the same time, the Adassil and Talat N'Yaacoub camps were provided with welcome and local medical care areas. These areas made it possible to ensure regular monitoring of affected people and management of special cases of social assistance. They were set up near military detachments to ensure better coordination and pooling of resources. This configuration presented a great asset for mobile interventions in the douars as well as for the medical component; urgent cases requiring surgery being evacuated to military field hospitals.



The deployment of the Foundation's operations relied heavily on the logistics and expertise of the Royal Armed Forces, the Royal Gendarmerie, the General Directorate of Social Services, Civil Protection, local authorities, ministerial departments and the Auxiliary Forces. Likewise, the member institutions of the Board of Directors and the Permanent Support Committee of the Foundation which contributed financially to the efforts to support the affected populations and also provided logistical and human resources which strengthened the volunteer resources of partners and associations involved in the field.

An extraordinary solidarity chain was formed to relieve and support the victims of this unprecedented catastrophe. It was made possible by the unwavering commitment of stakeholders and exemplary public generosity.

STAKEHOLDERS

1,141 Resource people deployed daily

290 Contributors

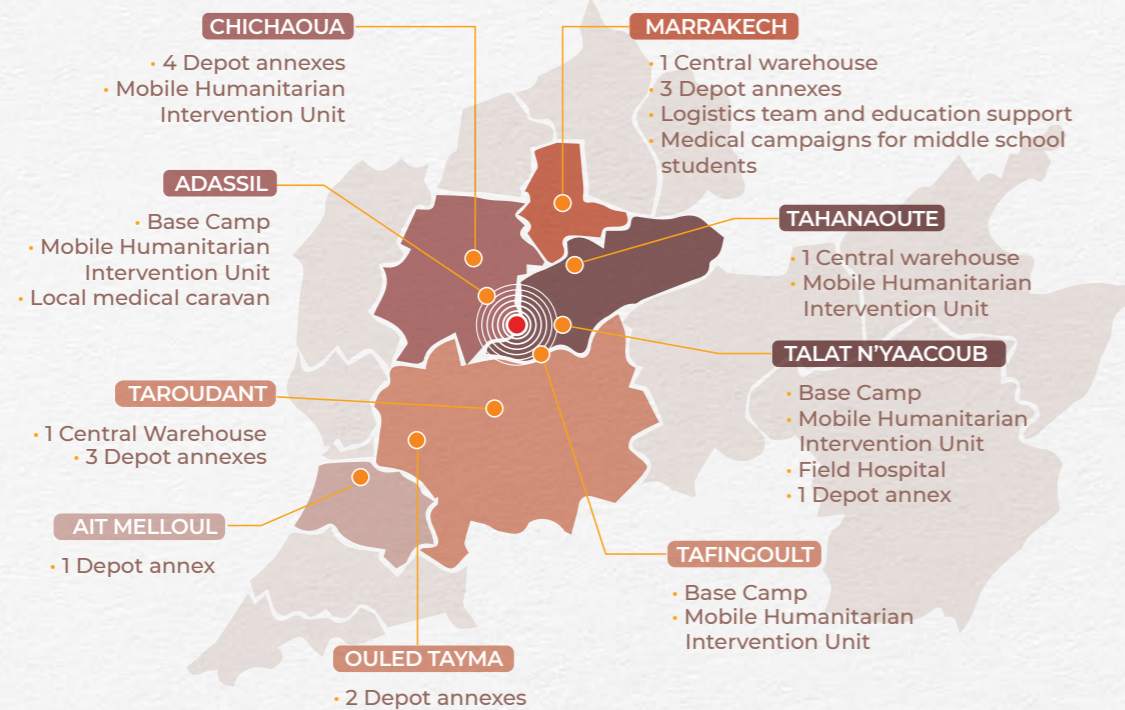
- Foundation Mohammed V for Solidarity
- Ministry of the Interior • FAR • Social Workers of DGSS
- Royal Gendarmerie • Public Departments of Health and Equipment
- Volunteer doctors, nurses and psychologists • Public Institutions
- Economic Operators • Benefactors • Forces Auxiliaires
- Promotion Nationale • Partner Associations

Transport logistics

- FAR • ANCFCC • Auto Hall • Groupe OCP • Groupe Smeia
- Maroc Telecom • Centrale Automobile Chérifienne

121 Vehicles provided in addition to the FAR's logistics means

9 OPERATIONS SITES



6 Medical-humanitarian intervention sites

17 Depots dedicated to humanitarian aid logistics

HUMANITARIAN AID

EMERGENCY AND SUPPLEMENTARY AID

- 138,823** Food Kits Provided
- 48,615** Tents distributed
- 142,672** Bedding products distributed
- 17,844** Hygiene kits distributed to women
- 18,415** Household appliance kits distributed
- 45,866** Articles of clothing for adults, young people and infants supplied

PSYCHOLOGICAL SUPPORT

- 18,263** Adults, widows and accompanied children
- 674** Middle school students transferred to Marrakech accompanied

MEDICAL ASSISTANCE

MOBILE INTERVENTIONS

- 45,553** Beneficiaries of first aid and emergency evacuations

TALAT N'YAACOUB FIELD HOSPITAL

- 12,038** People taken care of
- 10,343** Radiological and biological examinations

ADASSIL MEDICAL CARAVAN

- 12,664** People taken care of

CATARACT SURGERY CAMPAIGN

- 200** Beneficiaries

MULTIDISCIPLINARY CAMPAIGNS FOR MIDDLE SCHOOL STUDENTS TRANSFERRED TO MARRAKECH

- 1,022** Young people receiving care and medical monitoring

DONATIONS OF MEDICAL-TECHNICAL EQUIPMENT AND MEDICINES

- 5** Beneficiary structures
Regional Health Directorate of Marrakech, at the Mohammed VI University Hospital of Marrakech, at the Mohammed VI Hospital of Chichaoua, at the Mohammed VI Hospital of Tahanaout and at the Provincial Hospital Center of Essaouira

SUPPORT FOR EDUCATION

PRESCHOOL

- 20** Units installed and equipped
- 16** schools in the 8 municipalities of Talat N'Yaacoub, Ourika, Imegdâl, Ouirgane, Amizmiz, Moulay Brahim, Aghouatime and Ouizguita

PRIMARY EDUCATION

- 49** Tents - classes installed and furnished in the province of Taroudant
- 1** School: Construction of a 4-class school in the rural commune of Aghbar
- 91** Schools in the province of Taroudant receiving school kits and food
- 1,468** School kits given to schoolchildren from the douars of the province of Chichaoua

SUPPORT FOR DAR TALIBA AND BOYS' HOMES

- 88** Structures under the prefecture of Marrakech and the province of Taroudant receiving food kits, school kits and sleeping equipment

TRANSFER OF MIDDLE SCHOOL STUDENTS FROM THE DISASTER-STRICKEN DOUARS OF AL HAOUZ TO MARRAKECH

- 1,978** Middle and high school students from the douars of the communes of Ighil, Aghbar, Talat N'Yaacoub, Imigdâl, Ouirgane and Ijoukak fully supported

HOUSING

FITTING OUT AND EQUIPPING MODULAR HOUSING (living spaces, sanitary blocks, preschool and school spaces, play areas)

- 34** Modules in Talat N'Yaacoub
- 64** Modules in Deggouj
- 50** Modules in Toulkine

BIVOUAC INSTALLATION





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